

Accountable Care Organizations and Health Information Exchange (HIE)

Gerry Hinkley Co-Chair, Health Care Industry Team Pillsbury Winthrop Shaw Pittman gerry.hinkley@pillsburylaw.com

ACOs and HIE

What do ACOs need in terms of HIT? – share data, use data

- electronic health records
- data management
- personal health records
- health information exchange

HIE organizations can be an essential component of ACO functionality



How HIEs Enable ACOs

- According to PwC survey: HIE participation is a preface to ACO participation*
- More than 50% of the NCQA ACO Measurers are also meaningful use measures
- HIE Functionality
 - Connectivity of disparate clinical systems
 - Interoperability of clinical information
 - Patient-centeredness
 - * Designing the Health IT Backbone for ACOs, Pricewaterhouse Coopers, 2010



HIEs and Medicare Shared Savings Program

- Proposed Measures for Establishing Performance – 5 Domains
 - Patient/Caregiver Experience 7 metrics
 - Care Coordination 15 metrics
 - Patient Safety 2 metrics and 17 submetrics
 - Preventative Health 8 metrics
 - At-Risk Populations 30 metrics



HIEs and Patient-Centered Care

- Providers use HIEs to connect with other providers
- HIEs can assure validity and completeness of patient data
- ACOs will
 - communicate with providers via HIE
 - use HIE to manage patient identifies
 - provide patient locating services
 - establish registries
 - use HIE as a gateway to other networks



HIEs and PHRs

- Communication between providers and patients
- Communication between ACO and patients
- Appointment scheduling
- Drug regime compliance
- Patient alerts
- Patient education
- Health promotion
- Enables shared decision-making



HIEs and At-Risk Populations

- Identify groups of chronic diagnoses
- Manage immunizations
- Manage periodic screenings
- Monitor patient data
 - weight gain
 - tobacco usage
 - diabetic testing

Confirm necessary drug therapies applied



Regional HIEs

- Open HIE Organizations (e.g., Regional Health Information Organizations)
 - Focused on
 - a geography
 - a patient population
 - a disease state
 - Multi-provider Regional HIE Organizations by their nature
 - different technologies
 - different standards for data sharing, credentialing, consent
 - politics of data e.g. secondary uses



Private HIEs

Private HIE Organizations

- Among a system of providers
- Interoperability is embedded
- Enables exclusivity
- ACOs will gravitate to private systems for
 - efficiencies
 - proprietary systems of care
 - differentiation of services
- Shared EHR model simplifies implementation and operations
- According to PwC survey, currently operating ACOs all rely on private HIE Organizations



Sustainability of HIEs

Will HIEs be there when ACOs need them?

- Most HIE Organizations are funded with governmental grants
 - State programs (e.g., New York, Rhode Island)
 - Federal Cooperative Agreement Program About \$580 million for states to figure it out
- Sustainability has always been the elephant in the room
- Will ACO organizers step up to the plate and fund the infrastructure and operations of HIE Organizations to enable their ACOs to thrive?
- Will ACOs turn inward and focus on Private HIE?
- HIEs need to incorporate ACO support in their business plans now



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